

CONDITIONS FOR THE EXERCISE OF THE CUSTOMER'S RIGHT OF WITHDRAWAL - provisions applicable only to the Consumers

1.1. The Consumer has a 14 days period to withdraw from the contract without having to justify the decision to withdraw and without incurring costs. The 14 days are calculated from the date of the conclusion of the contract. The Client's right of withdrawal must be expressed unequivocally by the client.

1.2. To exercise the right of withdrawal, the Consumer will use one of the following options:

- a) completing the standard form available on the Site in the Right of Withdrawal Section and submitting it to the Provider, signed in a mandatory way or
- b) completing an unequivocal, written, dated and signed application that will necessarily include the data indicated in the withdrawal form from the site under the Right of Withdrawal Section.

Transmission will be made by mail with confirmation of receipt at the address Calea Victoriei, no. 155, Bl. D1, Tronson 6, Et1, zip code 010073, sector 1, Bucharest, or by fax at 0310800201 or email to office@combridge.ro.

1.3. The withdrawal form will be sent for each Service, if the Client has purchased more Services within the first 14 days of the Contract. The task of providing the exercise of the right of withdrawal in accordance with the provisions of this Article lies with the Client.

1.4. Should the Client exercise his right of withdrawal in accordance with the above provisions, Combridge will refund the fee collected from the Client within 14 days of receipt of the withdrawal notice, made under the above conditions. Reimbursement will be made using the same payment method as the one used for the initial transaction, unless otherwise agreed by the contractual parties; in any case, no fees will be charged as a result of such reimbursement.

1.5. The effects of the withdrawal - exercising the Right of Withdrawal will result in the termination of the provision of ordered Services and of the contractual relations with the Provider, from the date of the receipt of the withdrawal notice. The Provider has the right to delete the content of VPS without being responsible for any damage incurred by the Client or third parties.

1.6. Withdrawal form shall be downloaded from http://www.cloude.ro/en/pdf/EN_Contract_withdrawal_form_v1_01.08.2017.pdf